

How to reset your session in the RACTT 5.5



- 1- The way to log out of the RACTT[®] platform is to exit by clicking on your name at the top right of the screen. From there you must click on EXIT.

The screenshot shows the RACTT 5.5 software interface. The top navigation bar includes 'Start', 'Select Modules', 'Contact Us', and the user name 'Gustavo'. A dropdown menu is open over the user name, showing 'Profile' and 'Exit' (indicated by a hand cursor). The main workspace displays a 'Momentum analysis' window titled 'Collision non perpendicular'. It contains two velocity equations:

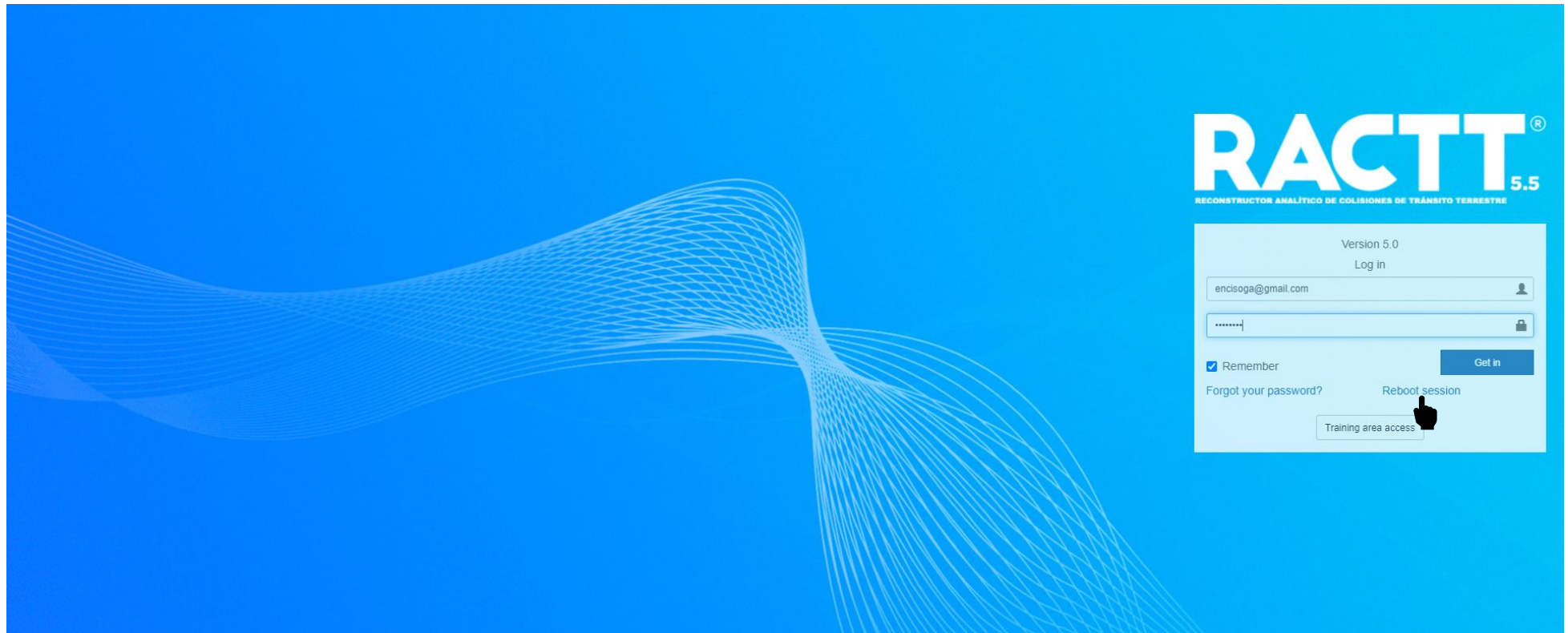
$$v1 = \frac{M1 \cdot v1' \cdot \cos\alpha \cdot \sin\beta' - M1 \cdot v1' \cdot \sin\alpha \cdot \cos\beta' + M2 \cdot v2' \cdot \cos\alpha \cdot \sin\alpha' - M2 \cdot v2' \cdot \sin\alpha \cdot \cos\alpha'}{M1 \cdot \cos\alpha \cdot \sin\beta - M1 \cdot \cos\beta \cdot \sin\alpha}$$

$$v2 = \frac{M1 \cdot v1' \cdot \cos\beta \cdot \sin\beta' - M1 \cdot v1' \cdot \sin\beta \cdot \cos\beta' + M2 \cdot v2' \cdot \cos\beta \cdot \sin\alpha' - M2 \cdot v2' \cdot \sin\beta \cdot \cos\alpha'}{M2 \cdot \cos\alpha \cdot \sin\beta - M2 \cdot \cos\beta \cdot \sin\alpha}$$

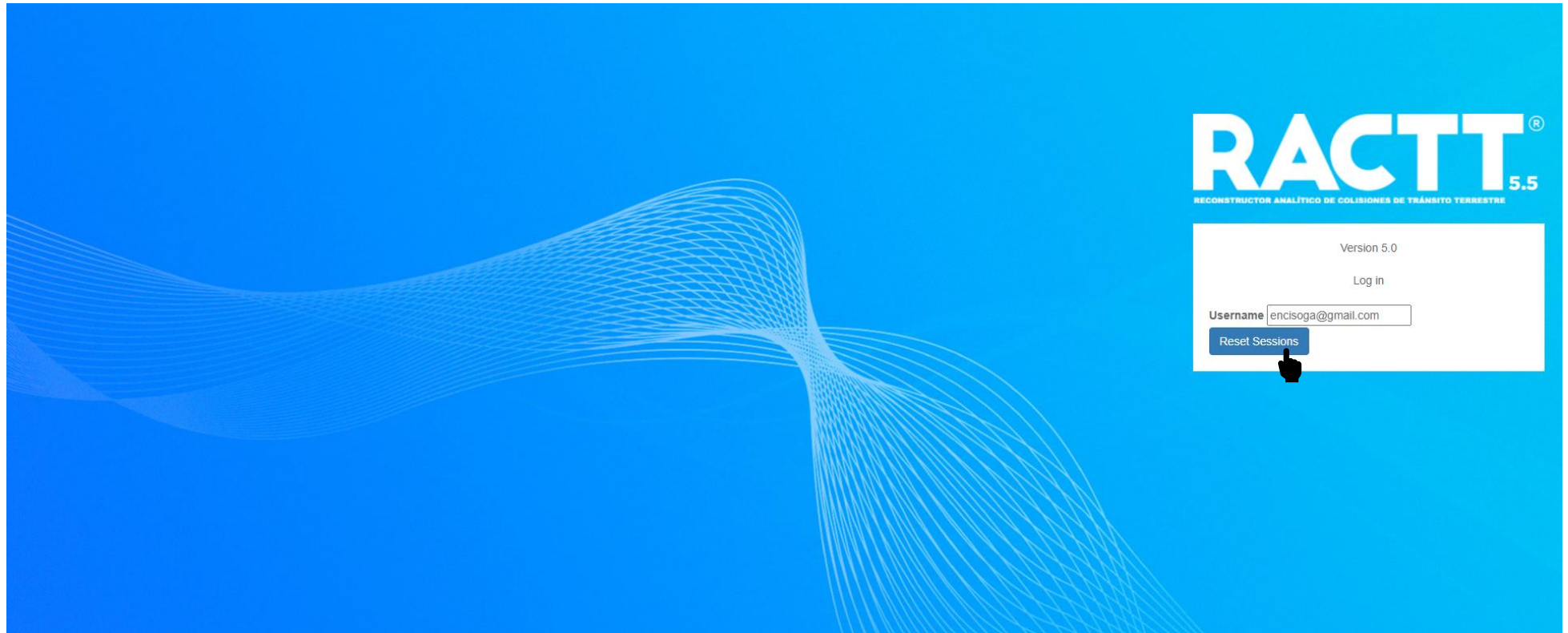
Below the equations, there is a 'Custom Name' field and a table for variables:

Variable	Action
Vehicle mass 1 in [kg] [M1] [kg]	↕ ⬆ ⬇
Vehicle mass 2 in [kg] [M2] [kg]	↕ ⬆ ⬇
Approach path angle of vehicle 1 [β] [°]	↕ ⬆ ⬇
Approach path angle of vehicle 2	↕ ⬆ ⬇

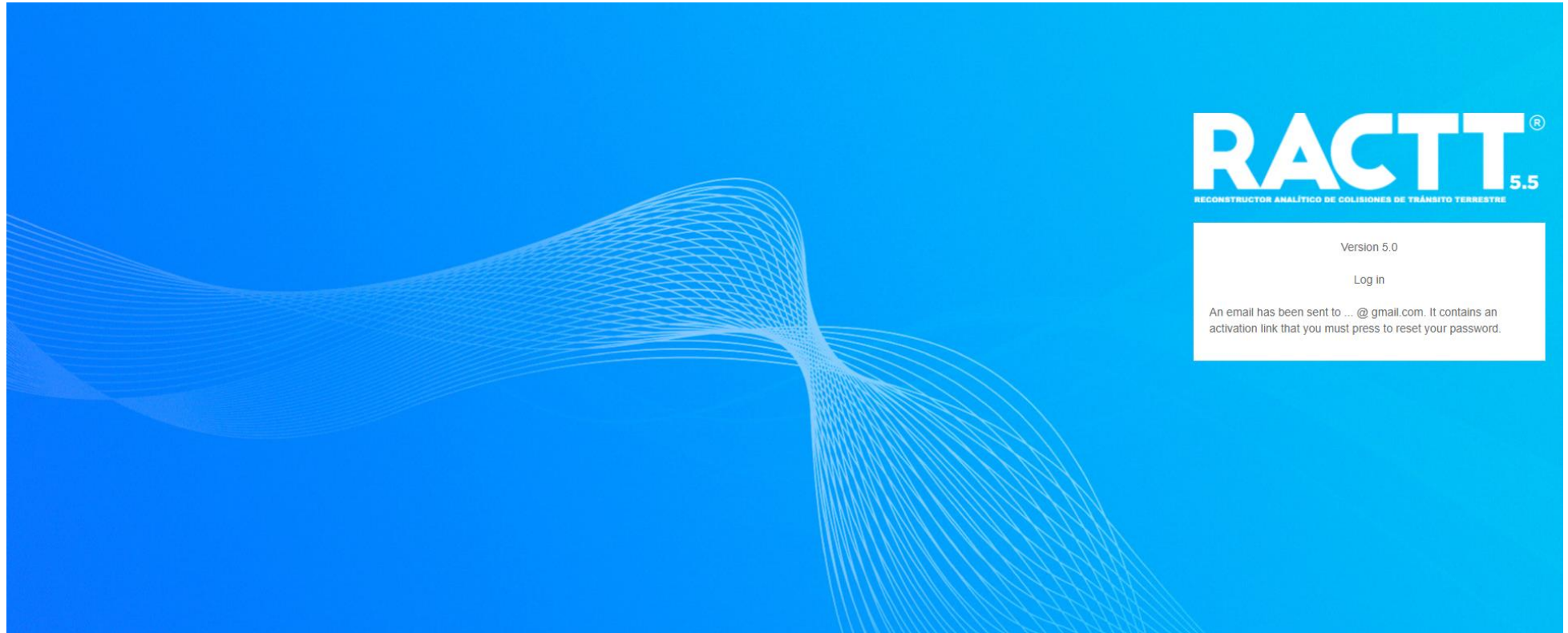
2- If for some reason you leave the platform differently, you will have to reset your session. When you try to log in again, you will not be able to access it because you left your session open.
Click where it says REBOOT SESSION.



3- Then enter your e-mail as a User.
Click RESET SESSIONS






4- The system sends to your email a session reset link



5- Now your session has been reset, check your e-mail and access the link with your same e-mail and password.

← 📧 ⚠️ 🗑️ 📧 ⌚ ✅ 📧 📧 ⋮ 3 of 155 < >

Reset Sessions Received x  

 **soporte@ractt.com** 17:39 (4 minutes ago) ☆ ↶ ⋮
para mí ▾

Hello

To reset sessions - please visit https://sistema.ractt.com/reset/sessions/send/c6myB325J7zh1fBOX0KXL_Lp0vVzXE6TDD3izhj-gQ

Sincerely,
RACTT Technical Support

↶ Answer ↷ Resend

6- If the problems persist, do not hesitate to contact Technical Support through our channels below

TECHNICAL SUPPORT R.A.C.T.T. ©
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Email (24x365): soporte@ractt.com
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